

# AQUABBLUE / Remote Hands Colocation Services

## TYPICAL REMOTE HANDS SERVICES

Remote Hands services cover a wide range of tasks, including:

-  Moving or securing network cables
-  Network router and switch configuration
-  Server refreshes and reboots
-  Hardware and software replacement or installation
-  Power cycling
-  Inventory management and labeling
-  Handling shipping and receiving requests
-  Reporting on equipment performance
-  Audits

Looking to optimize your organization's colocation operations with exceptional 24x7 support, technical expertise, enhanced security, and cost-effective solutions?

**Contact us to learn more about AQUABBLUE's Remote Hands services.**

## DELIVERING EFFICIENCY, RELIABILITY, AND COST SAVINGS

Remote Hands services are a crucial component of modern colocation. Deploying technicians remotely or on-site ensures the smooth operation of your IT infrastructure, and leaves everything from basic troubleshooting to complex tasks like cable management and server reconfiguration in the hands of experts.

AQUABBLUE's Remote Hands team is highly experienced and more adept at responding to complex issues than fee-based, on-site support. By enabling customers to delegate IT management and maintenance tasks, AQUABBLUE Remote Hands frees up teams to focus internally on their own company's IT infrastructure needs.

## WHY USE REMOTE HANDS SERVICES?

### 24/7 Support and Rapid Response

IT issues arise at any time of day or night, and downtime is extremely costly. AQUABBLUE provides immediate assistance, so critical systems stay up and running.

### Cost Savings

Reduce in-house IT staff focus on routine maintenance tasks and troubleshooting with expert AQUABBLUE Remote Hands services.

### Minimized Downtime

Reduce downtime with Remote Hands technicians who quickly address issues, replace faulty components, and perform maintenance tasks without disrupting the data center as a whole.

### Expertise and Efficiency

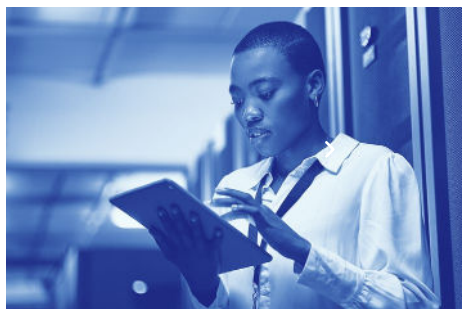
Our Remote Hands technicians are highly skilled in a wide range of technologies and equipment for faster issue resolution and more efficient equipment maintenance.

### Customized and Scalable Solutions

AQUABBLUE meets the unique IT infrastructure management needs of businesses, adapting to meet their evolving requirements – and ensuring they pay only for the services they need.

### Enhanced Security

Following strict security protocols, Remote Hands teams keep access to sensitive equipment controlled and monitored at all times. Clients maintain compliance with industry regulations and protect their valuable data.



## ABOUT AQUABBLUE

AQUABBLUE is a leading integrated telecommunications provider delivering a new service model to respond to enterprises' most complex connectivity needs. Designed-to-Perform, our solutions integrate bespoke infrastructure engineering, cost optimization intelligence, and centralized management.

For decades, AQUABBLUE has designed and developed network solutions for the optimal procurement of mission-critical connectivity. Serving customers in healthcare, financial services, media and content, government, education, and large and small enterprises, AQUABBLUE provides customized network design, deployment, and account services to drive the highest levels of performance for customers.

**Designed-To-Support. Designed-To-Optimize. Designed-To-Simplify.**

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